



Abacus Construction Products Ltd

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Terms & Conditions

About Us: Abacus Construction Products Limited is an incorporated company registered in the United Kingdom under Company Number 06744100. Our VAT number is 947 3152 14.

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Purchasing:

We operate both an on-line 'shopping cart' for immediate purchases or, if you prefer personal contact to discuss your project, you can contact us direct on the free phone numbers, as indicated. Orders for product are taken by credit card via our secure on-line payment system or by telephone where you may also use a credit card securely to make payment. If you do not wish to pay by credit card, you can pay by cheque and we will be happy to ship your goods once the payment has been received.

Prices shown are ex-works, and do not include delivery costs or VAT which will be charged at the current prevailing rate. Delivery charges will be confirmed at the check-out.

Deliveries: We endeavour to ship your product within 24-72 hours of your order and freight is charged at the most cost effective rate available. If you are in a hurry for your order, you do have the option of paying more to receive expedited service.

Returns: We accept returns on most products, with prior authorization, providing they are unopened and unused and the request for a return is received within 30 days of the original order. If you wish to return a product, please contact us for authorization and instructions. You will be responsible for the cost of shipping the goods back to us. Once we have received your product we will refund the full cost, but are unable to refund any of the original freight charges.

Please note that due to the nature of some of our products, we do not accept returns on some types of powder products or any special orders. It is important to confirm the return policy for the type of product you are interested in prior to placing an order.

If your item arrives damaged, please notify the driver immediately. If this is not possible, please contact us as soon as possible and we will arrange a replacement to be sent out at no additional cost.

Privacy Policy: Through this website we may collect personally identifiable information including name, company, address, email address and phone numbers when a user corresponds with us. In addition, should you purchase product from us we will require details of your payment method. However, all of this information is kept in the strictest confidence and Abacus Construction Products does not sell, rent, loan or otherwise provide any of your personal information to any third-party. Nor do we use your information as a resource to introduce special offers, new product information, or any other type of correspondence with you at a later date.

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